

# NEBRASKA

## Consumer Sentinel Complaint Statistics and Trends

*January 1 - December 31, 2003*

**Total Number of Fraud and Identity Theft Complaints from Nebraska Consumers = 2,307**



**Fraud Complaints from Nebraska Consumers = 1,526**

### *Top Fraud Complaint Categories for Nebraska Consumers*

Rank	Top Categories	Complaints	Percentage <sup>1</sup>
1	Internet Auctions	391	26%
2	Shop-at-Home/Catalog Sales	239	16%
3	Prizes/Sweepstakes and Lotteries	204	13%
4	Internet Services and Computer Complaints	117	8%
5	Advance-Fee Loans and Credit Protection/Repair	113	7%

<sup>1</sup>Percentages are based on the total number of fraud complaints from Nebraska consumers (1,526).

### *Amount Paid Reported by Nebraska Consumers*

Total No. of Complaints	Total Amount Paid Reported	Total Complaints Reporting Amt Pd	Percentage of Complaints Reporting Amount Paid	Average Amount Paid <sup>2</sup>
1,526	\$1,291,124	1,112	73%	\$1,161

<sup>2</sup>Average amount paid is based on the total number of fraud complaints where amount paid was reported by Nebraska consumers (1,112).

### *Top Nebraska Consumer Locations for Fraud Complaints*

Consumer City	No. of Complaints
Omaha	465
Lincoln	242
Bellevue	77
Grand Island	41
Kearney	38



**Identity Theft Complaints from Nebraska Victims = 781**

### *Identity Theft Types Reported by Nebraska Victims*

Rank	Identity Theft Type	No. of Victims	Percentage <sup>1</sup>
1	Credit Card Fraud	280	36%
2	Bank Fraud <sup>2</sup>	160	20%
3	Phone or Utilities Fraud	132	17%
4	Employment-Related Fraud	108	14%
5	Government Documents or Benefits Fraud	55	7%
6	Loan Fraud	35	4%
	Other	138	18%
	Attempted Identity Theft	48	6%

<sup>1</sup>Percentages are based on the 781 victims reporting from Nebraska. Percentages add to more than 100 because approximately 19% of victims from Nebraska reported experiencing more than one type of identity theft.

<sup>2</sup>Includes fraud involving checking and savings accounts and electronic fund transfers.

### *Top Nebraska Identity Theft Victim Locations*

Victim City	No. of Victims
Omaha	374
Lincoln	82
Bellevue	32
Grand Island	17
Fremont	14
Papillion	14